

# Five Big Ideas in Artificial Intelligence v.2

## 5. Societal Impact

AI can impact society in both positive and negative ways. AI technologies are changing the ways we work, travel, communicate, and care for each other. But we must be mindful of the harms that can potentially occur. For example, biases in the data used to train an AI system could lead to some people being less well served than others. Thus, it is important to discuss the impacts that AI is having on our society and develop criteria for the ethical design and deployment of AI-based systems.

## 4. Natural Interaction

Intelligent agents require many kinds of knowledge to collaborate and interact naturally with humans. Ideally, agents will converse with us using natural language, draw upon cultural knowledge to infer intentions from observed behavior, and respond appropriately to body language, facial expressions, and emotions. Advances in deep neural networks such as large language models and convolutional neural networks are making this possible.

## 1. Perception

Computers perceive the world using sensors. Perception is the process of extracting meaning from sensory signals. Making computers “see” and “hear” well enough for practical use is one of the most significant achievements of AI to date.

## 2. Representation & Reasoning

Agents maintain representations of the world and use them for reasoning. Representation is one of the fundamental problems of intelligence, both natural and artificial. Computers construct representations using data structures, and these representations support reasoning algorithms that derive new information from what is already known. While AI agents can reason about very complex problems, they do not think the way a human does.

## 3. Learning

Computers can learn from data. Machine learning is a kind of statistical inference that finds patterns in data. Many areas of AI have progressed significantly in recent years thanks to learning algorithms that create new representations. For the approach to succeed, tremendous amounts of data are required. This “training data” must usually be supplied by people, but is sometimes acquired by the machine itself.

